US DEPARTMENT OF LABOR
Office of Workers' Compensation Programs (OWCP)

Effective 09/02/03, the Federal Employees' Compensation (FEC) division of OWCP will **consolidate its medical authorization and bill payment processes.** To assist us in this change, we need you to review your addresses and contact numbers to ensure your mail, billing, and medical authorization requests are directed to the appropriate location. All mail and bills to Federal workers' compensation cases should be sent to:

U.S. Department of Labor
DFEC Central Mailroom
PO Box 8300
London, KY 40742 – 8300

IN ORDER TO HAVE MEDICAL BILLS PROCESSED, EACH PROVIDER MUST BE ENROLLED WITH ACS. If you have not yet completed an enrollment package, please call the toll free number to request a package as soon as possible or you may enroll via:

WEBSITE:
https://owcpmed.dol.gov
http://www.acs-gcro.com/
(January, 2018)

Effective 01/02/2015, if you require direct contact with a customer service representative you may call at **(844) 493 – 1966** (this is now a toll-free call).

Phone medical authorization requests should be directed to our toll free number:

Phone Medical Authorization Requests: (866) 335 – 8319

If you have questions about bills and authorization status you may call the toll free IVR system above or online at https://owcpmed.dol.gov/portal/main.do

Urgent medical authorization requests can be faxed to:

Fax Medical Authorization Requests: (800) 215 – 4901

** Please ensure that employee's FECA claim number (which can be obtained within 48 hours after a claim is submitted to OWCP) is shown on ALL bills, authorization requests, and any other documents submitted to the above address. **